

Guarantee

Producer grants 2- year guarantee for the device. Guarantee terms and conditions are presented in enclosed guarantee card. Producer's data is placed on the title page of this documentation.

GUARANTEE TERMS AND CONDITIONS:

1. *JOTAFAN* (guarantor) guarantees that goods sold under the guarantee are of good quality.
2. Guarantee period for listed devices is **24 months** from the date of sale entered in the guarantee card, however, it is not longer than 36 months from the production date. The guarantee is valid only on presenting proof of purchase.
3. Any faults and defects covered by the guarantee and found within guarantee period shall be removed free of charge.
4. Guarantee period shall be prolonged by the time when scales have been in service.
5. If any defect is found, defective device shall be delivered to the Guarantor at the Buyer's own expense, 30-418 Kraków, Zakopiańska 9.
6. Repair under guarantee covers only these defects that arose because of the defects of the device itself.
7. Guarantee does not cover mechanical and electrical defects that arose as a result of installing and using the device against the manual and binding regulations, as well as due to connecting the device to technically unfit installation or installation that does not meet currently binding regulations, that does not have required by law periodical control tests. Guarantee does not also cover defects arising from random incidents such as: fire, surge overvoltage in power system, atmospheric discharges, flooding, impact of chemicals and force majeure circumstances.
8. Housing parts and additional equipment that has been worn while being used, such as scratches, smudges of dirt, wearing out inscriptions, etc are not covered by the guarantee.
9. If the Buyer repairs, implements constructional changes and alterations or performs other interventions to the device, he loses guarantee.
10. Guarantor shall repair the device in possibly short time, not exceeding 14 working days from the date of receiving the device. If he fails to repair the device in the said time, the device shall be exchanged for another one, technically fit.
11. Guarantee is valid only when the device was installed and started up by people who possess required qualifications as to electrical and electromechanical works, and if the device is connected to electrical installation which meets currently binding regulations and which has valid tests certificates and test measurements. Besides, electrical installation has to be equipped with surge overvoltage protection (at least two grades of protection B and C), fire protection and other specific documentations required by law, eg operation and maintenance documentation of the devices what ensures safety of electrical installation and of connected devices. Premises where device is installed have to fulfil safety requirements and have proper protection eg lightning protector. In case these requirements are not fulfilled, the Guarantor does not bear any responsibility for the device and results of its work.
12. The Buyer is responsible for performing at his own expense actions connected with proper operation of the device including service and control tests of electrical installation envisaged in the manual.
13. If repair is not possible or incurs too high expenditures the Guarantor can exchange the device for fully fit or return the Buyer the amount of money that he paid when he bought the device.
14. The Buyer bears costs of repairs and of defected components that followed due to reasons that the Guarantor is not responsible for.
15. The Buyer declares that he read received guarantee and manual and that he has been informed about an obligation to apply to it.
16. Guarantor may demand that the Buyer shows him documentation that proves performance of controller's assembly and service control required by this manual and done by a person who has proper qualifications. Failure to show the said documentation leads to the loss of guarantee rights.
17. In all unregulated matters regulations of the Civil Code shall apply accordingly.